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Staff Development: A Practical Guide

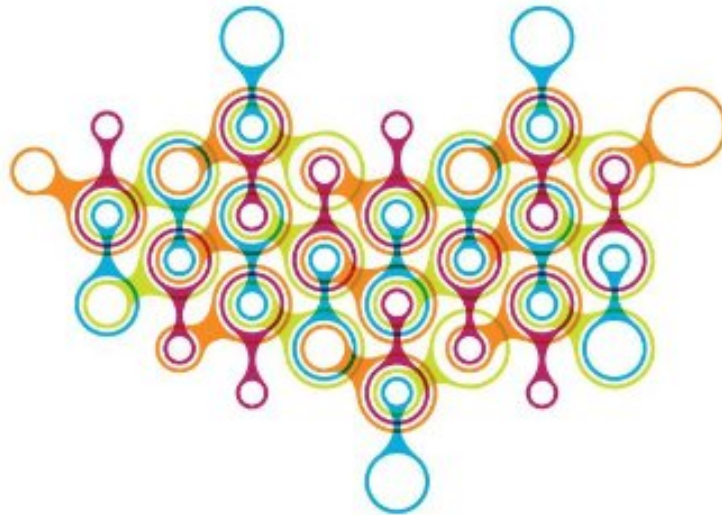
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STAFF DEVELOPMENT

A PRACTICAL GUIDE  FOURTH EDITION



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About the Author Andrea Wigbels Stewart is interim university librarian at The Gelman Library, George Washington University. She received her master's degree in education and human development from George Washington University's Graduate School of Education and Human Development. She served as LLAMA's HRS section secretary and cochair of the Staff Development Committee. Carlette Washington-Hoagland is coordinator of staff development and diversity programming at the University of Iowa Libraries. Her research interests include staff development, usability testing, service quality, engagement, sexual harassment, and retention. She holds an MA in library and information science from the University of Iowa and an MS in sociology from Iowa State University. Carol T. Zsulya is Head, Collection Management, the business/economics librarian, and communication librarian at Cleveland State University. She received an MSLS degree from Case Western Reserve University. She has participated in several programs of recent Charleston Conferences on e-books and technology's impact on academic libraries. The mission of the Library Leadership and Management Association (LLAMA) is to encourage and nurture current and future library leaders, and to develop and promote outstanding leadership and management practices. Since its establishment in 1957, LLAMA has been a powerful catalyst in the development of leadership in the library and information science field. Attuned to ever-changing technological, economic, political, and cultural conditions, LLAMA equips library professionals with dynamic tools for building vibrant library services and successful careers. Highlighting all aspects of library management, LLAMA's sections (special interest groups) offer not only opportunities to connect with people of similar interests, but also to exchange ideas, collaborate on projects, publish research, mentor future leaders, and hone leadership and managerial skills.